

DEPARTMENT OF TRANSPORT — CONTACT BY WEBSITE FEEDBACK

3254. Hon Ken Travers to the Parliamentary Secretary representing the Minister for Transport:

- (1) How many contacts did the Department of Transport receive through the general feedback form on the department's website in the financial years:
 - (a) 2013–14; and
 - (b) 2014–15?
- (2) How many of these in (1) were:
 - (a) complaints;
 - (b) compliments;
 - (c) feedback or suggestions; and
 - (d) other?

Hon Jim Chown replied:

- (1)
 - (a) 3 756
 - (b) 3 693
- (2)
 - (a) 2 060, 2 225
 - (b) 265, 170
 - (c) 1 409, 1 276
 - (d) 22, 22